The information provided by the user on https://www.auoraentdental.com/website shall be kept confidential and shall not be shared with anyone. The DATA will neither be made accessible to third parties nor transferred in any form or manner unless required by law.

Auora Ent Hospital And Dental Clinic may share your personal information with our bankers for clearing necessary payments. This information shall be strictly up to the legal permissible limit and not exceeding.

Online Payment system purpose to provide flexibility to the User/Customer by offering option to pay online using various payment methods.

It is sole responsibility of User/Customer to pick online payment option. AUORA ENT HOSPITAL AND DENTAL CLINIC do not recommend/prefer/promote any particular method.

If payment is made by means of a card that you do not personally own, the permission of the card owner must always be obtained to make payments using the card. Auora Ent Hospital And Dental Clinic is not responsible for any claim by the owner of the card at any time. It is the sole responsibility of the User, if any claim raised by the owner.

Information related to payments using debit or credit card is not accessed or stored by the Auora Ent Hospital And Dental Clinic.

No Warranty: The information and materials contained in this site including, graphics, links or other items are provided as on "As Is" and "As Available" basis by the Auora Ent Hospital And Dental Clinic which organized and tries to provide information accurately and expressly disclaims liability for error or omission in this information and materials. No warranty of any kind, implied, express or statutory shall be given by the Auora Ent Hospital And Dental Clinic shall not be limited to the warranty of fitness for a particular purpose and freedom from computer virus is given in conjunction with the information and materials.

Limitation of Liability: In no event, Auora Ent Hospital And Dental Clinic will be liable for any damage direct or indirect losses or expenses arising in connection with site or use thereof inability to use by any person delay of operation or transaction, computer virus etc.

Security – All payment details which are entered through this payment gateway are encrypted when the customer/user, or third party making payment, enters them. The site is secure and uses encryption to offer secure communications by encrypting all data to and from the site The Auora Ent Hospital And Dental Clinic shall not be liable for any failure by the User/Customer or third party making payment of Fees/Charges to properly protect data from being seen on their screen by other persons or otherwise obtained by such other persons, during the Online Payment process or in respect of any omission to provide accurate information in the course of the Online Payment Process.

Variations to the Terms & Conditions – The Auora Ent Hospital And Dental Clinic reserves the right to vary these Terms and Conditions from time to time and the current version might be that published on this website.

Auora Ent Hospital And Dental Clinic reserve the right to decline the acceptance of an online payment if your account is in default for any reason. Auora Ent Hospital And Dental Clinic may also make additions/deletions/alteration to the services offered, at its sole discretion. Auora Ent Hospital And Dental Clinic reserves the right to withdraw the service at any time at its discretion. We retain the right to change the terms and conditions for online payments without any prior notice.

Your privacy is important to us. It is Auora Ent Hospital And Dental Clinic's policy to respect your privacy regarding any information we may collect from you through our app KHRC P-Care.

We only ask for personal information when we truly need it to provide a service to you. We collect it by fair and lawful means, with your knowledge and consent. We also let you know why we're collecting it and how it will be used.

We only retain collected information for as long as necessary to provide you with your requested service. What data we store, we'll protect within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use, or modification.

We don't share any personally identifying information publicly or with thirdparties, except when required to by law. Our app may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites, and cannot accept responsibility or liability for their respective privacy policies.

You are free to refuse our request for your personal information, with the understanding that we may be unable to provide you with some of your desired services.

## **Grievance Redressal**

Redressal Mechanism: Any complaints, abuse or concerns with regards to
content and or comment or breach of these terms shall be immediately
informed to the designated Grievance Officer as mentioned below via in
writing or through email signed with the electronic signature to
("Grievance Officer").

Mr. ..... (Grievance Officer)

https://www.auoraentdental.com/

## **Auora Ent Hospital And Dental Clinic**

204, 2nd Floor, Seven Square Doctor House, near Kshetrapal Mandir, Kailash Nagar, Surat, Gujarat 395002

## **Terms And Conditions**

The terms "Our" "Company" individually and collectively refer to Auora Ent Hospital And Dental Clinics and the terms "Visitor" "User" refers to the users.